

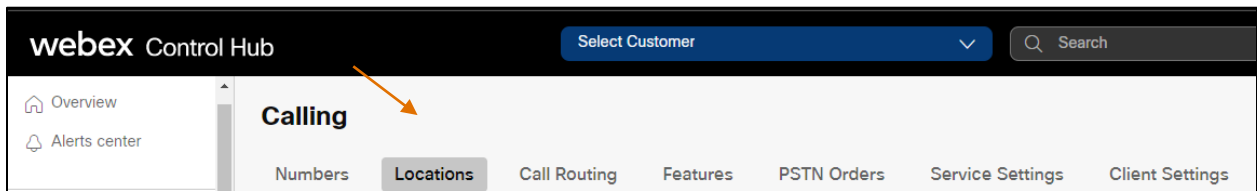
Setting Up Webex Calling

Cloud Connect Quick Start Guide

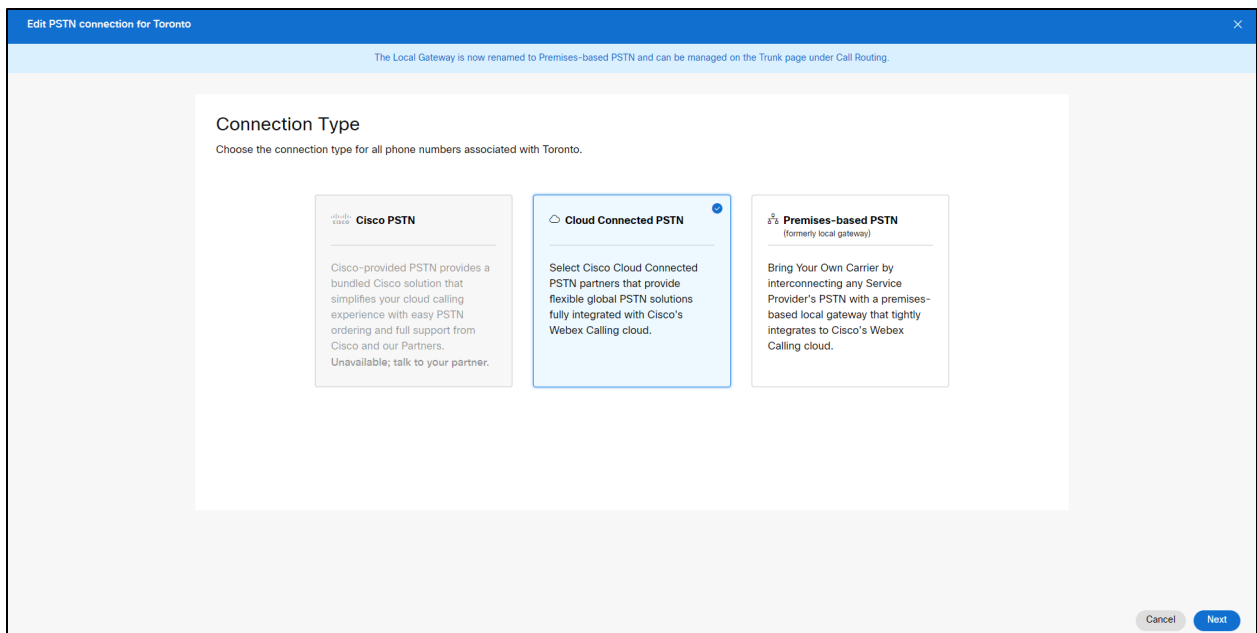
Cloud Connect for Webex Calling allows a customer to use their Webex platform to place calls via the Allstream/Zayo network. Allstream/Zayo provides access to the Public Switched Telephone Network (PSTN) and interfaces with Cisco/Webex at a SIP Trunk level.

To set up Cloud Connect for Webex calling:

1. Open the Webex Control Hub.
2. From the **Calling** screen, click the **Locations** tab.



3. Create the location.
A confirmation message displays.
4. Click Yes.
The **Connection Type** screen displays.



5. Select **Cloud Connected PSTN** and click **Next**.
The **Select your Provider** screen displays.

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Edit PSTN connection for Toronto

Your Calling services are managed by your partner. Any changes you make could negatively impact your Calling services

Select your Provider

Choose the provider you would like to order your phone numbers from.

 Order Numbers now	Intelliquent (US)	TATA COMMUNICATIONS
GTT (US)	CallTower [OneStream] (US)	Allstream (CA)
	NTT (US)	GTT (CA)
Veracity (US)		

Selected carrier

You haven't selected a carrier.

Back Next

6. Select **Allstream** and click **Next**.
A confirmation displays stating that the PSTN connection is saved.

Edit PSTN connection for Toronto

✓ PSTN connection saved

Allstream (CA)

You can enter your numbers from Allstream (CA) now by clicking "Add numbers now." Or at any time, go to [Numbers](#) and click "Add numbers."

Done (add numbers later) Add Numbers Now

7. Click **Add Numbers Now**.
The **Choose a Location to Add Numbers** screen displays.

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The screenshot shows a dialog box titled "Add Numbers" with a blue header bar. At the top, there is a progress bar with three steps: "Select a Location" (active), "Select Numbers", and "Done". The main content area is titled "Choose a Location to Add Numbers". It contains two sections: "Location" with a dropdown menu showing "Toronto", and "PSTN Connection" with a button labeled "Cloud Connected PSTN - Allstream (CA)". At the bottom right, there are "Cancel" and "Next" buttons.

6. Confirm the location and click **Next**.
The **Enter numbers you want to add** screen displays.

The screenshot shows a dialog box titled "Add Numbers (Toronto)" with a blue header bar. At the top, there is a progress bar with three steps: "Select a Location", "Select Numbers" (active), and "Done". The main content area is titled "Enter numbers you want to add". It includes instructions: "Input your numbers, with area codes, to add them to this location. Country codes, plus signs, dashes, and parentheses are optional. Valid examples: 4507832223, (450) 783-2223, 450-783-2223, +1-450-783-2223". Below this is a toggle switch for "Activate Numbers Later" which is currently turned off. There is a text input field containing two numbers: "(450) 555-7878" and "(604) 555-7878", each with a close button. Below the input field is a note "Enter phone numbers separated by commas". At the bottom left, it says "2/1000 Phone numbers" and at the bottom right, there is a "Clear All" button. At the bottom right of the dialog, there are "Back" and "Save" buttons.

7. Enter each number you want to activate and click **Save**.