Enhanced Call Park

Max UC Quick Start Guide
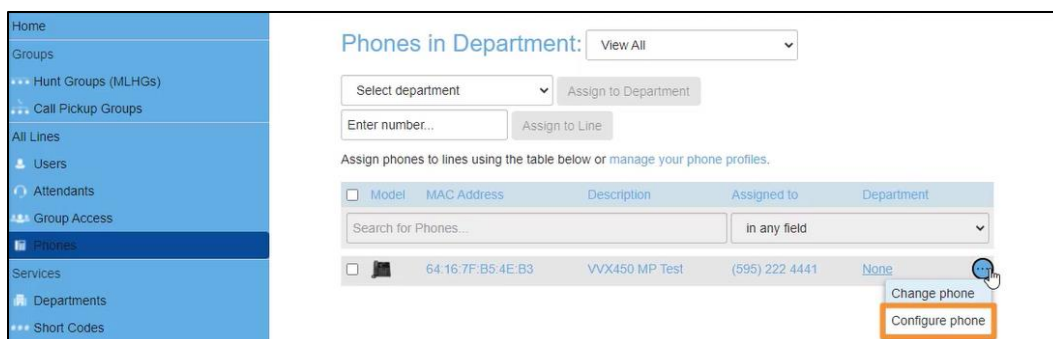
Enhanced Call Park (pickup) is a programmable key function that allows users to retrieve calls that are on hold (parked) on different extensions, imitating a key system's calls on hold feature.
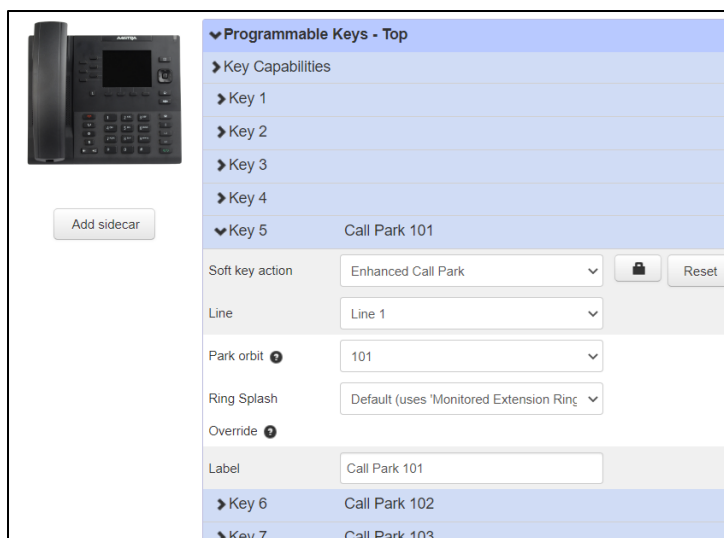
How To Use

Mitel 6867 phones may have up to five (5) park keys – park orbits 101-105. If a call is placed on Park 101, the phone system flashes red on all other phones in the Business Group that are programmed with the same call park keys. During a phone call in progress, place the 1st call on **Hold**, *not Call Park*. Once you have the first caller on hold, any subsequent calls can be placed in one of the Park orbits, 101, 102, 103 etc. The call can be picked up from another phone by pressing the corresponding Park Key, 101, 102, etc.. If there is more than one parked call, you will need to know which park orbit (101, 102, 103, etc) and softkey to answer.

Programming Call Park Softkeys

1. Log in to the Admin CommPortal or contact your administrator for assistance.
2. From the **All Lines** section of the menu, select **Phones**.
3. Locate the extension you want to program, click the **More Options** icon and select **Configure phone**.

4. From the **Manage your phones** page, click **Edit** for the phone type for the keys you want to program.
5. Select the softkey you want to program and configure the key as required. Below is an example for key 5 and park orbit 101:

6. Program as many Call Park keys to their respective park orbits as needed and click **Save Changes**. Once the phone reboots, Call Park keys are ready for use.

Big enough to deliver, small enough to care.

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