



UC Cloud Voice

High Quality, Simple, Flexible Communications.



Allstream's Unified Communications (UC) Cloud Voice is a managed cloud communications solution with phones, voice, collaboration, installation and ongoing support — all in a simple monthly service. You'll enjoy all the features you had with your traditional PBX, enhanced by the latest applications and flexibility of cloud-based technology.

UC Cloud Voice provides everything you need for your full-featured voice offering including mobility, collaboration and contact center options. Whether you need to easily expand your communication system across multiple locations or stay in touch during outages with automatic redirects to alternate devices, our experts can ensure your solution uniquely fits your business needs.



Choose the UC Cloud Voice package that meets your unique business needs

UC Cloud Voice Premium Package

Professional Grade Solution provides managed access for guaranteed voice quality paired with our premium level support, project management, hands on installation and training for peace of mind. Add feature user seats to customize your solution and improve employee productivity. Simple Administration Portal included. You can even provide external employees teleworker connectivity to your business using the public Internet.

UC Cloud Voice Universal – OTT Package (Over the top)

Available for small to medium companies that desire to use the public Internet supplied by a third party for access to the cloud for all sites. Add feature user seats as desired. Simple Administration Portal included. Paired with standard level support.

UC Cloud Voice Enterprise Package

Providing the same Professional Grade Solution and support model as the Premium Package but offered for Enterprise companies that require greater scalability and may prefer a Hybrid Cloud approach.

User Seat Features and Functionality

All UC Cloud Voice Packages support different types of user seats. Companies can mix and match feature seats to create a communications solution that best fits their business needs and budget.

Basic Voice User Seat

The Lobby, Lunchroom and Conference room location is intended for a user that only needs calling features.

Standard Voice User Seat

The Standard User is a good fit for workers that only require calling features, voice mail, call twinning and call handoff.

UC Desktop User Seat

The Desktop User is intended for multi-tasking workers that normally communicate using various applications and tools. In addition to the Standard Voice user, this seat includes a UC client with a wealth of productivity features including chat, presence, call history contact integration and more.

UC Desktop Pro User Seat

Includes all the features of the UC Desktop User, plus features ideal for executive road warriors and other knowledge workers who require desktop collaboration, application sharing, PC/MAC softphone and smart device mobile app.

UC Softphone Pro User Seat

Includes all the features of the UC Desktop Pro user seat but is designed specifically for the user who only requires a softphone on their PC/MAC.

Emergency Services Seat

With recent changes to USA laws that require an individual within your organization to be made aware of a 911 call dialed, this seat provides the capability to alert designated users of an internal 911 call and associated information. In addition, this seat has the same feature set as the UC Desktop Pro so advanced features such as conference calls can be initiated and chat and presence can be used.

UC Cloud Voice Features by Seat

	Basic Voice	Standard Voice	UC Desktop	UC Desktop Pro	UC Softphone Pro	Emergency Services
Calling Features	✓	✓	✓	✓	✓	✓
Standard PBX Feature Set	✓	✓	✓	✓	✓	✓
Conferencing (Ad-Hoc and 8 Party Meet-Me Bridge)	✓	✓	✓	✓	✓	✓
Teleworker Capability	✓	✓	✓	✓	✓	✓
Unified Messaging (Voicemail)		✓	✓	✓	✓	✓
Personal Auto Attendant with Multiple Menu Options		✓	✓	✓	✓	✓
Voicemail Delivery to Email Inbox		✓	✓	✓	✓	✓
Voicemail Transcription to Text (Option)		✓	✓	✓	✓	✓
UC Mobility Features		✓	✓	✓	✓	✓
Twin Desk Phone to Mobile Device - Simultaneous Ringing		✓	✓	✓	✓	✓
Call Push/Pull Between Mobile and Desktop Devices		✓	✓	✓	✓	✓
UC Features			✓	✓	✓	✓
UC Desktop Client			✓	✓	✓	✓
UC Web Client			✓	✓	✓	✓
Presence of Co-workers			✓	✓	✓	✓
Chat			✓	✓	✓	✓
Voicemail Retrieval from Web and Desktop Client			✓	✓	✓	✓
Call History Missed Calls			✓	✓	✓	✓
Call History - All				✓	✓	✓
Calendar Integration				✓	✓	✓
Custom Status Control				✓	✓	✓
Web Portal for Phone Programming				✓	✓	✓
Initiate Audio/Web Conferences				✓	✓	✓
Softphone on PC/MAC and Mobile Device				✓	✓	✓

UC Cloud Voice Business Communications Devices

Mitel 6900 Series IP Phones

The Allstream provided Mitel 6900 series of IP telephones are designed for users who demand a modern design and a phone that is flexible and delivers a high-quality communications experience. The 6900 series phones are designed from the ground up to provide an exceptional HD audio experience via its unique speech optimized handset and high quality full-duplex speakerphones.



The **6905** and **6910** are perfect for users and common areas that don't require high levels of voice usage.



The **6920** is for the office worker that can benefit from the large color display, navigation key and additional programmable keys.



The **6930** is perfect for the knowledge worker that needs tight integration with their mobile device, requires an optional DECT headset for in-office mobility and could benefit from the built in Bluetooth capability for connections to BT audio devices such as speakerphones and headsets.



The **6940** is for the Executive who needs a large touch screen color display, a simple to use set with many capabilities including a Bluetooth handset that allows for in-office mobility, optional DECT headset and tight integration to their mobile device.

UC Cloud Voice Business Communications Devices

Mitel 6900 Series Accessories

Allstream provides helpful accessories and specialty devices to increase productivity and enhance the communications experience.



UC Conference Unit

The UC Conference Unit provides advanced meeting features, exception voice quality, simple to use features, tight integration with the communications platform and optional additional microphones.



Bluetooth Speakerphone

For the small huddle room or separate desk in an office, the Bluetooth Speakerphone is a great companion to the 6930 and 6940 set.



Integrated Headset

For a quality headset experience, the DECT headset offers a 300-foot range and attaches neatly to the 6930 or 6940 phone.



Administrator Add-on

Need more buttons for an administrative position? The 28 Button color add-on unit for the 6920/30/40 allows for at-a-glance operation.



Bluetooth Handset

The Bluetooth Handset comes standard on the 6940 and is an option on the 6930.



Wi-Fi Adapter

The Wi-Fi Adapter allows you to place an IP phone anywhere you don't have cable access such as a home office.

Key Features



IP Phones

Our phones provide easy, intuitive access to the features your modern business needs, while being designed with the latest in office esthetics.



Powerful Collaboration Tools

Connect and collaborate in real-time with colleagues no matter their location. Our collaboration tools integrate many of the features from the app world, such as integrated presence visibility, instant messaging (IM), desktop sharing and more.



Mobile App

Move between your desktop and mobile devices with the Cloud Voice mobile app for calls, chats, video calls and presence notifications, available for both iOS and Android.



Simplified Management Portal

Both administrators and users can manage their Cloud Voice features and settings through a web-based portal.



Contact Center

Create tailored customer support experiences with Contact Center and increase customer engagement with your business.



Remote Worker

Have an in-office experience anywhere on any device.

Visit allstream.com to learn more.

Contact Sales

sales@allstream.com

U.S.: 1.888.781.1443

Canada: 1.800.625.0025

About Allstream

Allstream is a leader in business communications throughout North America. Founded over 170 years ago in parallel with Canada's first transcontinental railroad, Allstream continually re-invented itself to remain a leading provider of business communication services. Allstream's offerings include a range of innovative, highly scalable managed services including voice and collaboration, connectivity and managed IT services for enterprise customers. We combine scalable solutions with exceptional customer service to deliver the latest technology, and we're positioned to help our customers accelerate into the future.

Your **trusted** business communications partner

Voice and Collaboration | Connectivity | Managed IT

